

Notification for Walk-in-Interview
Engagement of 'Tourism Monitors' on Contractual basis
IRCTC / South Central Zone

No.2023/IRCTC/HRD/SCZ/Rectt.-I/Tourism Monitors

Dated 16.09.2026

Eligible and Qualified candidates are invited to appear for walk-in-interview for engagement as '**Tourism Monitors**' on Contract basis for a period of 3 years.

Name and Number of Posts	Mode of Selection	Educational Qualification	Experience	Remuneration	* Upper age limit as on 01.09.2026	Place of Posting
"Tourism Monitors" 06 posts [Reservation as per Govt. of India policy i.e. <i>SC-15%, ST-7.5%, OBC-NCL-27%, PwBD-4% EWS- 10% Ex.Servicemen-10%</i>]	Walk -in Interview	3-Years Bachelor degree in Tourism; or 3-Years bachelor degree in any stream + 1-year diploma in Travel & Tourism	Minimum 01 year working experience in Tour Operation / Travel Agency Firms	Rs 30,000/- per month (incl. Statutory deductions) and other allowances as applicable.	35 years for UR. Age relaxation will be given to SC/ ST/ OBC/ PWD/ Ex-Serviceman applicants as per Government guidelines. Upper age is relaxable by 5 years for SC/ST applicants, by 3 years for OBC applicants and by 10 years for PwBD applicants. Ex-Service Men - Up to the extent of service rendered in defence plus 3 yrs.	The selected candidates may be posted in Andhra Pradesh, Telangana, Maharashtra Odisha, & Chhattisgarh.
		3-years Bachelor Degree in any stream + 2-years Post Graduation Degree/Diploma in Travel & Tourism	Minimum 02 years working experience in Tour Operation / Travel Agency Firms	Rs 35,000/- per month (incl. Statutory deductions) and other allowances as applicable.		However, candidates may be deployed/ posted anywhere in India at the discretion of IRCTC.

Selection Process:

Candidates are requested to fill in the application form (attached along with this notification) duly completing in all respects. The completed application form has to be submitted at the venue of the interview for verification along with original documents, one set of attested copies of requisite documents and two recent passport size photographs. Interview will be conducted and based on the credentials & performance in the personal interview the candidates will be shortlisted. The offer of engagement shall be issued to the suitable candidates in the order of merit and based on number of vacancies, subject to verification of antecedents. In addition to 06 selected candidates, names of 06 candidates will be placed on Reserve Panel.

Medical fitness:

Engagement of selected candidates shall be subject to being medically fit as prescribed by IRCTC.

Remuneration and other allowance:

CTC : Rs 30,000 – Rs 35,000/- per month (incl. of Statutory Deductions) – Based on qualification / Experience

Daily Allowance: Rs 350/- per day for on-duty on-board in train (s) (100% for more than 12 hours, 70% for 6 to 12 hours, and 30% and less than 6 hours)

Lodging Charges: Rs.240/- only if night stay is involved at outstation.

National Holiday Allowance (NHA): Rs 384/- per National Holiday (if worked)

Medical Insurance: Rs. 800/- per month (Reimbursable on submission valid documents)

Scope of work:

- For manning the 'Bharat Gaurav Rakes' and supporting all other Tourism related activities.
- Marketing and back-end support of various tour packages. Handling air / rail ticketing of corporate travel, and walk-in clients.
- To ensure compliance of company policies and standard procedures/practices.
- To resolve customer/passenger care related issues and effective Complaint management.
- To collect feedback, its analysis and course correction.
- To ensure statutory compliance / regulations as applicable.
- To supervise, train & educate the staff in efficient services.
- To co-ordinate with various departments, Railways, other offices, business partners, etc.

General Information:

- a) This engagement is purely contractual in nature and will not entitle any candidate to claim for regular/permanent employment in IRCTC.
- b) Contract may be terminated by giving one month notice by either side. If performance during contract period is not found satisfactory the contract may be terminated without any notice.
- c) Only Indian Nationals are eligible to apply.
- d) Those working in Govt. / PSUs may apply through proper channel or submit NOC at the time of Interview or should submit proper relieving letter from present employer in the event of selection in IRCTC.
- e) IRCTC reserves the right to cancel/ amend the advertisement and/or the selection process at any time without any prior notice.
- f) The number of vacancies to be filled (including Reserve Panel) may increase or decrease depending on the requirement of IRCTC at the time of engagement.
- g) Candidates should ensure that they fulfil the eligibility criteria prescribed for the post they have applied. In case it is found at any stage of selection process or even after engagement that the candidate has furnished false or incorrect information or suppressed any relevant information/ material facts or does not full fill the criteria, his / her candidature / services will be summarily terminated.
- h) The selected candidate(s) have to furnish security deposit for Rs. 25,000/- in the form of Demand-Draft.
- i) No TA/DA will be paid to the candidates for attending the walk-in interview.
- j) Knowledge of computer (MS Office), preparation of reports is desirable.
- k) Ability to solve problems and to make rational decisions.
- l) Candidate can appear for interview at any one convenient place only.

Place/ Date of walk-in-Interview:

<u>Bhubaneswar, Odisha</u> IRCTC – Regional Office, Gate-1, Tower-1, Ground Floor, NBCC Imperia, Near New Govt, Colony, Press Square, Bhubaneswar – 751 017	06.10.2026 Time from 10.30 hrs to 17.30 hrs,
<u>Hyderabad, Telangana</u> IRCTC Ltd, 1 st Floor, Oxford Plaza, Sarojini Devi Road, Secunderabad-500 003	09.10.2026 Time from 10.30 hrs to 17.30 hrs,

Note: In case of extension of interview date, candidates will have to arrange their own stay and food.

- m) **Any corrigendum/clarifications to this notification(incl. Date & Place of interview), if necessary, will be uploaded on IRCTC website (www.irctc.com) only and no separate press coverage will be given in the news paper.**

Proforma for submission of application for engagement as 'Tourism Monitors'
on 'Contract basis' in IRCTC/SCZ

Ref.: Notification No.2023/IRCTC/HRD/SCZ/Rectt.-I/ Tourism Monitors dated 16.09.2026

1	Name of the Applicant				
			Photo		
2	Father/Spouse Name				
3	Category (SC/ST/OBC-NCL/PwBD/EWS/Ex.SM) (Enclose self-attested copy of latest Certificate issued by competent authority in support of claim)				
5	Present Address				
	Landline/Mobile No.				
	Email ID				
6	Permanent Address				
7	Date of Birth& Age (as on 01.09.2026)				
8	Gender				
9	Marital Status				
10	Aadhaar number				
11	Professional/Technical/Educational Qualification: (Enclose self attested copies)				
S.No	Name of the Graduate/PG degree(s) Passed	Duration & (Full time/Part time/distance), Year of Passing	% marks	Institution/ University	
1	10 th				
2	12 th				
3	Graduation				
4	Post Graduation				
12	Particulars of Post Qualification Experience				
S No	Organisation	Post Held& Scale/ pay drawn	Period : From-To	Experience (Yrs-Mths)	Job description /Responsibility areas
1					
2					
13	Languages Known	Speak			
		Write			
14	Document to be attached a) Proof of educational Qualification b) Proof of experience c) Proof of Date of Birth d) Proof of Category(SC/ST/OBC*/PwBD/EWS/Ex.SM) *OBC-NCL- Should submit OBC-NCL certificate in the format prescribed by Govt. of India e) Others (pl. Specify)				

The above information is true to the best of my knowledge and belief. My candidature will be rejected, if any information given above is found to be incorrect/ incomplete or false.

Place:

Date:

(Signature)



Notification for Walk-in-Interview

Engagement of 'Hospitality Monitors' on Contractual basis

IRCTC / South Central Zone

No.2026/IRCTC/HRD/SCZ/Rectt.-I/ Hospitality Monitors (Fixed Term Contract)

Dated 16.09.2026

Indian Railway Catering & Tourism Corporation Ltd, A Public Sector Undertaking (Navratna) under the Ministry of Railways is conducting walk-In- Interview for Qualified Hotel Management / Hospitality Professionals for engagement as '**Hospitality Monitors**' on Fixed Term Contract basis for a period of two (02) years initially and extendable for one (01) year based on requirement and satisfactory performance.

Name and Number of Posts	Mode of Selection	Remuneration	Educational Qualification	* Upper age limit as on 01.09.2026	Experience	Place of Posting
“Hospitality Monitors” <u>22* posts</u> *Includes 04 OBC backlog vacancies [Reservation as per Govt. of India policy]	Walk -in Interview	Total CTC: Rs 30,000/- per month (incl. Statutory deductions) and other allowances as applicable.	(1) Full time B.Sc. in Hospitality and Hotel Administration from a Central or State institute of Hotel Management (CIHM/ SIHM/PIHM) affiliated to National Council of Hotel Management and Catering Technology (NCHM&CT)/ UGC/ AICTE/ Government of India. (2) BBA/MBA (Culinary Arts) from Indian Culinary Institutes under Ministry of Tourism. (3) B.Sc. Hotel Management and Catering Science from Government recognized Universities affiliated to UGC/AICTE/Government of India/State Government. (4) M.B.A (Tourism and Hotel Management) from Government recognized Universities affiliated UGC/ AICTE/ Government of India/ State Government.	Upto 28 years*	No experience	The selected candidates may be posted in Andhra Pradesh, Telangana, Maharashtra Odisha, & Chhattisgarh. However, candidates may be deployed/ posted anywhere in India at the discretion of IRCTC.
				28 years to 30 * years	1 year experience	
				30 years to 35 * years	2 years’ experience	
				*35 years for UR. Age relaxation will be given to SC/ ST/ OBC/ PwBD / Ex-Serviceman applicants as per Government guidelines. Upper age is relaxable by 5 years for SC/ST applicants, by 3 years for OBC applicants and by 10 years for PwBD applicants. Ex-Service Men - Up to the extent of service rendered in defence plus 3 yrs.		

The total number of vacancies of 22 posts also includes the backlog vacancy of OBC points (04 nos) against previous Notification No.2025/IRCTC/ HRD/ SCZ/Rectt.-I/ Hospitality Monitors (Fixed Term Contract) dated 01.03.2026

Selection Process:

Candidates are requested to fill in the application form (attached along with this notification) duly completing in all respects. The completed application form has to be submitted at the venue of the interview for verification along with original documents, one set of attested copies of requisite documents and two recent passport size photographs. Interview will be conducted and based on the credentials & performance in the personal interview the candidates will be shortlisted. The offer of engagement shall be issued to the suitable candidates in the order of merit and based on number of vacancies, subject to verification of antecedents. In addition to 22* shortlisted candidates, names of 22 candidates will also be placed on Reserve Panel. (*Includes 04 OBC backlog vacancies).

Medical fitness:

The engagement will be subject to your being found fit in the medical test prescribed for the post for which you will have to undergo pre-employment medical examination and your continuation will also be subject to your remaining medically fit.

Remuneration and other allowance:

- **CTC:** Rs 30,000/- per month (incl. of Statutory Deductions)
- **Daily Allowance:** Rs 350/- per day for on-duty on-board in train (s) (100% for more than 12 hours, 70% for 6 to 12 hours, and 30% and less than 6 hours)
- **Lodging Charges:** Rs.240/- only if night stay is involved at outstation.
- **National Holiday Allowance (NHA):** Rs 384/- per National Holiday (if worked).
- **Medical Insurance:** Rs. 1,400/- per month (up to 35 yrs) Rs 2,000/- per month (36 – 50 yrs). Reimbursement subject to submission of valid documents)

Scope of work:

1. Responsible for the supervision and monitoring of food production, quality & services in nominated mobile catering units (Vande Bharat Trains / Mail / Express trains/ TSVs) / Tourist Trains /Bharat Gaurav Trains etc.
2. Responsible for the supervision and monitoring of food production and quality in nominated static catering units / Base Kitchens / Cluster Kitchens as well as kitchens where supply of meal being made to Vande Bharat Trains etc.
3. Responsible for ensuring the working of equipment's and proper pest control and ensure proper cleaning of the mini pantry and pantry by the service provider staff before completion of each round trip.
4. The nature of duty will also require movement in trains (All over India).
5. To ensure compliance of company policies and standard hospitality procedures/practices.
6. To ensure proper man-power & materials for nominated mobile/static catering units.
7. To resolve customer/passenger care related issues and effective Complaint management.
8. To collect feedback, its analysis and course correction.
9. To ensure statutory compliance / regulations as applicable.
10. To supervise & educate the staff in efficient upkeep of equipment's and devices.
11. To co-ordinate with various departments, offices, business partners.

** The list is only tentative and the candidates will be assigned duties from time-to-time as per extant guidelines.*

General Information:

- a) This engagement is purely fixed Term contract in nature and will not entitle any candidate to claim for regular/permanent employment in IRCTC.
- b) The engagement in IRCTC will remain provisional till the satisfactory verification of antecedents by the appropriate authorities. If any information furnished by you in your application for engagement is found to be false or incorrect at any time during your service in IRCTC, or if you are found to have wilfully suppressed any material information, your contract for engagement is liable to be terminated without any notice or compensation in lieu thereof. The Corporation will be at liberty to take such action, as deemed necessary in such case.
- c) The contract is liable to be terminated by giving one month notice by either side.
- d) If performance during contract period is not found satisfactory the contract may be terminated by providing 15 days' notice.
- e) Only Indian Nationals are eligible to apply.
- f) Those working in Govt. / PSUs may apply through proper channel or submit NOC at the time of Interview or should submit proper relieving letter from present employer in the event of selection in IRCTC.
- g) IRCTC reserves the right to cancel/ amend the advertisement and/or the selection process at any time without prior notice.
- h) The number of vacancies to be filled (including Reserve Panel) may increase or decrease depending on the requirement of IRCTC at the time of engagement or as per CO guidelines issued from time to time.
- i) Candidates should ensure that they fulfil the eligibility criteria prescribed for the post they have applied. In case it is found at any stage of selection process or even after engagement that the candidate has furnished false or incorrect information or suppressed any relevant information/ material facts or does not full fill the criteria, his / her candidature / services will be summarily terminated.
- j) The selected candidate(s) have to furnish security deposit of Rs. 25,000 in the form of Demand-Draft. The contractual staff shall be required to complete a minimum service period of one year failing which the SD amount is liable to be forfeited.
- k) No TA/DA will be paid to the candidates for attending the walk-in interview.
- l) Knowledge of computer (MS Office), preparation of reports is desirable.
- m) Ability to solve problems and to make rational decisions.

Place/ Date of walk-in-Interview:

<u>Bhubaneswar, Odisha</u> IRCTC – Regional Office, Gate-1, Tower-1, Ground Floor, NBCC Imperia, Near New Govt, Colony, Press Square, Bhubaneswar – 751 017	Date: 05.10.2026 Time: From 10:30 hrs to 17:30 hrs
<u>Hyderabad, Telangana</u> IRCTC Ltd, 1 st Floor, Oxford Plaza, Sarojini Devi Road, Secunderabad-500 003	Date: 08.10.2026 Time: From 10:30 hrs to 17:30 hrs

Note: In case of extension of interview date, candidates will have to arrange their own stay and food.

- n) **Any corrigendum/clarifications to this notification (incl. Date & Place of interview), if necessary, will be uploaded on IRCTC website (www.irctc.com) only and no separate press coverage will be given in the newspaper.**



**Proforma for submission of application for engagement
as 'Hospitality Monitors' on 'Fixed Term Contract'
in IRCTC/SCZ**

Photo

**Ref.: Notification No. 2026/IRCTC/HRD/SCZ/Rectt.-I/ Hospitality Monitors (Fixed Term Contract)
dated 16.09.2026**

1	Name of the Applicant			
2	Father/Spouse Name			
3	Category (SC/ST/OBC-NCL/PwBD/EWS/Ex.SM) (Enclose self-attested copy of latest Certificate issued by competent authority in support of claim)			
4	Present Address			
	Landline/Mobile No.			
	Email ID			
5	Permanent Address			
6	Date of Birth & Age (as on 01.09.2026)			
7	Gender			
8	Marital Status			
9	Aadhaar number			
10	Professional/Technical/Educational Qualification: (Enclose self-attested copies)			
S. No	Name of the Graduate / PG degree (s) Passed	Duration & (Full time / Part time / distance), Year of Passing	% marks	Institution/ University
a.	10 th			
b.	12 th			
c.	Graduation			
d.	Post Graduation			
11	Particulars of Post Qualification Experience (if any)			
S No	Organisation	Post Held & Scale/ pay drawn	Period: From-To	Experience (Yrs - Mths)
a.				
12	Languages Known	Speak		
		Write		
13	Document to be attached a) Proof of educational Qualification (Certificate & Marksheets) b) Proof of experience (if any) c) Proof of Date of Birth (10 th Certificate) d) Proof of Category (SC/ST/OBC*/PwBD/EWS/Ex.SM) *OBC-NCL- Should submit OBC-NCL certificate in the format prescribed by Govt. of India e) Others (pl. Specify)			

The above information is true to the best of my knowledge and belief. My candidature will be rejected, if any information given above is found to be incorrect/ incomplete or false.

Place:

Date:

(Signature)